

BBA 2003

B.B.A. DEGREE EXAMINATION, JANUARY 2022.

Second Year– Non- Semester

Business Administration

ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 100 marks

PART A — (5 × 8 = 40 marks)

Answer any FIVE out of Eight questions.

1. State the importance of Organisational Behaviour.
2. What are the steps involved in learning process?
3. Give the factors influencing Perception.
4. Why is there a need for leadership?
5. List the factors affecting the group cohesiveness.
6. Highlight the reasons for organisational Change.
7. What are the objectives of organisational development?
8. State the factors influencing organisational culture.

PART B — (4 × 15 = 60 marks)

Answer any FOUR out of SIX questions.

9. Discuss the major factors that determine individual behaviour.
 10. Explain in detail the various elements of organisational structure.
 11. Describe the sources of attitudes.
 12. Discuss the different styles of leadership.
 13. Explain the term group and group dynamics. What are the different types of groups?
 14. Why the organisational change often resisted by individuals and groups within the organisation? Discuss.
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